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㉓ Data management method and architecture.

㉔ A data management method and architecture that enables users to integrate central reservation system communications with local accounting and reporting functions. More particularly, the present invention comprises a batch scheduling function that automatically executes predetermined batch tasks and distributes the executable load efficiently among available processing resources. The invention provides significant improvements in environments which require access to mass data storage systems such as the central information repositories used in the travel industry.

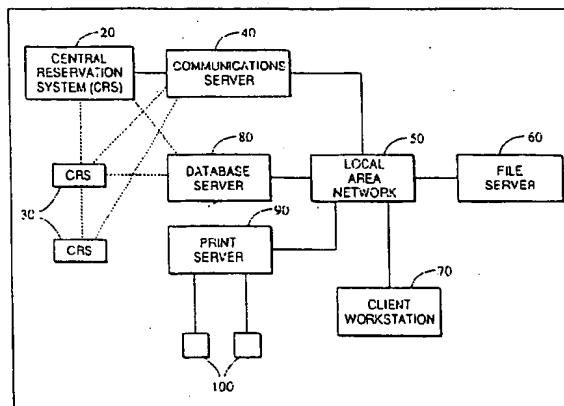


Fig.1

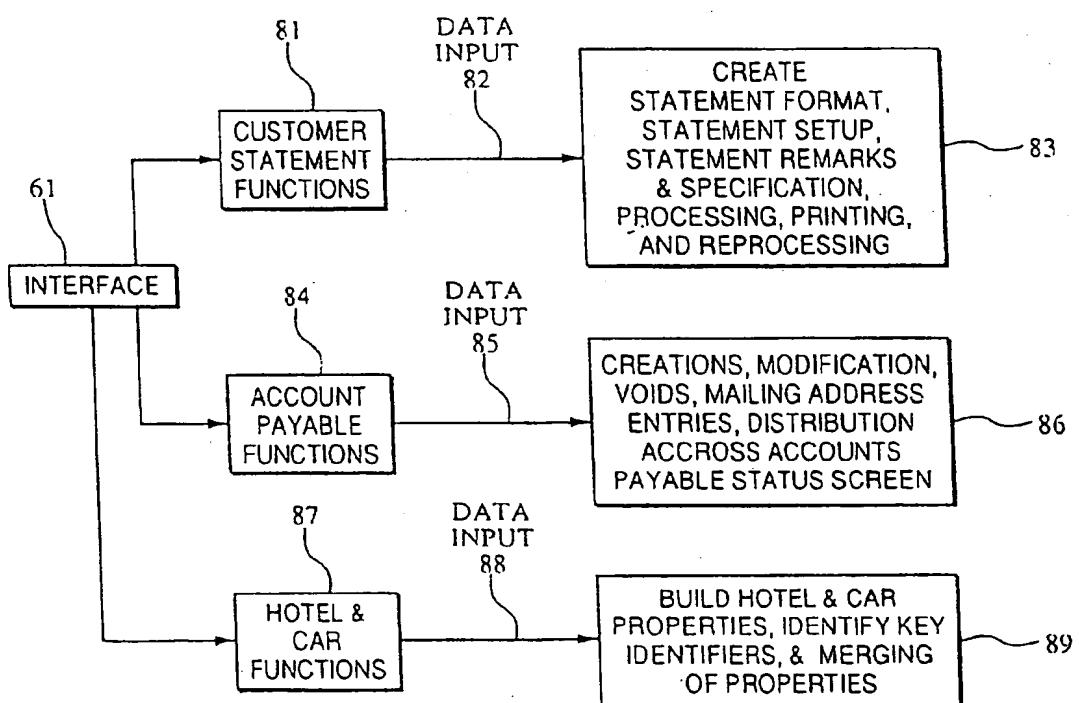
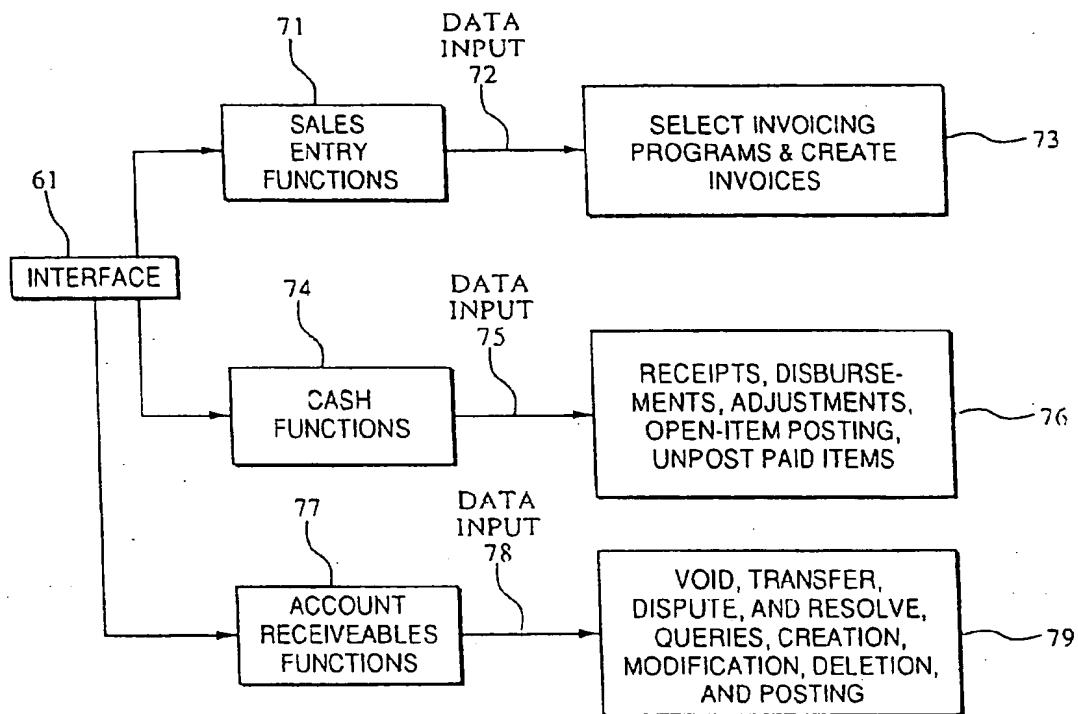


Fig.1B

TECHNICAL FIELD

5 The present invention relates generally to a data management method and architecture. In particular the present invention relates to a data management method and architecture allowing user-absent execution of scheduled batch tasks and administration of accounting information in environments that typically involve multiple users requiring access to centrally stored data such as the travel industry.

BACKGROUND OF THE INVENTION

10 The growth of the airline business from the early 1980's to the 1990's has resulted in the proliferation of travel agencies and other travel information groups that require access to large volumes of data in a "real time" environment. This growth has spurred many technological advancements in central reservation systems (CRS) for the transportation industry and in particular the airline industry. Examples of such systems are the American Airlines Inc.'s SABRE system, System One, Cavia and Worldspan.

15 As the number of travel agencies and other travel providers has grown, the importance of automating their business practices such as accounting and report generation has also increased. Innovations for the back-office business side of travel providers have grown from calculators, adding machines and manual file systems to very sophisticated accounting software packages which are commonly available in the market place today.

20 Until the present invention, however, there has not been a successful integration of the a "real time" central reservation system with the modern travel provider back-office accounting and reporting packages taking full advantage of distributed personal computer processing capabilities. For example, the central reservation systems have gone from a relatively small number of mainframe computers to vast multiplexed systems not specifically designed for a given back-office environment. Furthermore, in the past the mainframe computers were almost always connected to "dumb" terminals, i.e. terminals having no independent processing power and incapable of handling any of the accounting and reporting processing.

25 Beginning in the mid-1980's, the Personal Computer (PC) began replacing the "dumb" terminals, thus making the processing power of the PC available to the travel provider. Until the present invention, however, a method and architecture that could take advantage of the newly available processing power was not available. Most previously developed methods and architectures depended on "dumb" terminals where all the processing takes 30 place in a single computer such as mainframe or minicomputer. The few previous methods and architectures that allowed users to install PC's utilized "dumb" terminal emulation packages to force the PC's to function as "dumb" terminals, again failing to use the available processing power of the PC. Thus, prior methods and architectures did not allow the user to fully utilize the available PC processing power.

35 Past and present methods and architectures also did not allow the user to realize the full benefits of using PC based applications that access a database, such as a CRS, directly. Instead, prior art products provided some ability to execute a PC "hand-off" function where the user switches between using the "dumb" terminal emulation package to communicate with the CRS and the PC to perform accounting and reporting functions. Should the user require an integration of the CRS communication with the accounting and reporting functions, however, then an intermediate step is required. Personal productivity and efficiency are much less because 40 intermediate steps must be performed.

45 While back-office systems for the travel provider have existed for several years, including Agency Data Systems' ADS product; Systems One's Max; World Span's World Ledger 4000 and Travel Data Systems' TDS; each of these systems was implemented on an IBM proprietary AS/400 architecture. Therefore, none of the prior art back-office accounting and reporting systems are easily ported to other architectures or used in connection with other vendor's hardware products. In addition, the travel providers have to depend on the developer of each architecture to do the necessary programming to port existing back-office accounting and reporting systems to new architectures as they are developed.

50 The present invention, however, provides an integrated "real-time" CRS to back-office system that works on any industry supported architecture and is independent of the particular hardware system used. Thus, the present invention allows travel providers to install various hardware devices not offered by the original architectural vendor. Examples of these hardware devices include printers, workstations, DOS based platforms, DOS based network file servers, and similar devices. The openness and flexibility of the present invention permits travel providers to largely solve their own day-to-day operational and information management needs with minimal dependence for additional programming from the original architectural vendor.

55 Unlike the prior art methods and architectures, the present invention provides a method and architecture that can distribute reporting functions among available processing resources in a network environment through a batch scheduling system. This provides maximum flexibility to the end user, as each user can now allocate computing power to a given reporting task. Furthermore, the user can designate the most appropriate platform

to accomplish a specific reporting task. This feature allows a user who works in a mixed platform environment to maximize the efficiency of each individual platform by allocating it to a suitable task.

Moreover, the batch scheduling system of the present invention enables a high on-line throughput of transactions achieved through a client server system architecture. The client server architecture can operate when application functions are separated logically, and indeed, sometimes physically from the database management functions. Thus, a user can work with a client (the front-end) on his workstation and use resources of the server (the back-end) only when data needs to be accessed. Thus, regardless of the platform on which the database is run, e.g., UNIX, OS/2, Novell Netware, the same client applications can be accessed without any changes.

Furthermore, in the present invention either the client or server can be changed independently of the other. For example, one database can be moved from a vendor's UNIX system to another, or to an emerging environment like Microsoft Windows NT, with no additional programming required for the client applications.

The present invention also provides the ability to process multiple tasks simultaneously not only on the database server, but also on individual workstations. As an example, in one of the preferred embodiments of the present invention, applications are run on an IBM OS/2 operating system and users can execute multiple ad hoc queries, multiple formatted reports, print from third-party software programs, and do accounting data entry all at the same time. In the prior art, these tasks either tied up each workstation reducing productivity or required the submission of an individual executable command to a processor on a minicomputer.

Moreover, the batch scheduling system of the present invention has a preprogrammed reporting capability that allows each workstation to access multiple reports. The user can see the status of a report at any time, still executing, executed or already viewed reports via a video terminal. The user can send one or more copies to a printer, or save it as a file. The user may also create customized versions of each preprogrammed report by developing a template. This template defines the user's choice of select criteria and sort field preferences.

In addition to the preprogrammed reporting system, the invention has a report generator system that allows a non-programmer end user to create customized and formatted reports. By merely selecting the columns the user wishes to see, a detailed query is automatically formed that can be executed. The user can specify select criteria, sort fields, request aggregate functions, sums, minimums, maximums, averages, and create customized headers and footers. The present invention then allows users to schedule a task to occur automatically at specific dates and times.

Another aspect of the present invention is to provide a batch scheduling system that allows reports to be distributed among the available network resources. Once jobs are scheduled, they are executed on a user defined platform or groups of platforms attached to the network. The user can define the available resources to be allocated to each reporting task, can group resources to work on a given reporting task, and designate the priority of each task, as well as the time and date at which the task will be performed. Unlike the prior art, this aspect of the invention allows for the processing power of each platform on the network to be used to its fullest even when no actual users are present.

The present invention also ties in perfectly with the current trend of most companies to downsize large mainframe and minicomputer systems to smaller network distributed systems. Thus, the present invention provides numerous advantages over prior data management methods and architectures and eliminates many of the deficiencies therein. maintenance utilities such as system backup and diagnostics. The LAN itself is the communication platform for the client and server processes.

In one of the preferred embodiments, the travel provider's platform consists of a LAN which may include any number of attached devices such as mini computers, PC's, dedicated workstations, printers, and similar or equivalent devices. These devices are used for inputting and transmitting data to one or more server processes. The devices are also used by the user to perform "real-time" transactions on the CRS. In addition, these devices are used in connection with the distribution option of the batch scheduling system to process reports as well as other local processing tasks which the client may require. It is at the LAN level that accounting processes such as sales entry, cash functions, accounts receivable, reporting, customer statements, accounts payable, interface, the generation of data files, and customized processes or third-party functions occur.

BRIEF DESCRIPTION OF THE DRAWINGS

For a more complete understanding of the present invention and the advantages thereof, reference is now made to the following description in conjunction with the accompanying drawings in which:

55 FIGURE 1 is a representative diagram of one embodiment of the system architecture of the present invention;
 FIGURE 1A is a representation of various workstation processes of the present invention;
 FIGURE 1B is a representation of various workstation processes of the present invention;

FIGURE 2 is a detailed diagram of one embodiment of the system methodology of the present invention;
 FIGURE 3 is a flow chart diagram of the batch scheduling system of the present invention;
 FIGURE 4 is a representative screen showing executable functions of the batch scheduling system;
 FIGURE 5 is a representative screen showing operation of the batch scheduling system;
 FIGURE 6 is a representative screen showing administration of the batch scheduling system; and
 FIGURE 7 is a representative screen showing a daily batch scheduling operation.
 FIGURE 8 is a representative screen showing modification of the batch scheduling system.

DETAILED DESCRIPTION OF THE EMBODIMENT

The present invention relates to a data management method and architecture. FIGURE 1 shows an overall system architecture 10 comprising of either a single central host computer or central reservation system (CRS) 20 or a plurality of CRS's 30. In one of the preferred embodiments, the CRS 20 or CRS's 30 are the various travel reservation systems or their equivalent. CRS 20 or CRS's 30 connects to a gateway or communications server 40, or its equivalent. In one of the preferred embodiments, the communications server 40 is a 386-based platform or its equivalent with storage and disk capabilities. The communications server 40 is an attached device on a Local Area Network (LAN) 50 such as the IBM Token Ring Network operating under an IBM OS/2 Presentation Manager operating system. Equivalent network and operating systems may be used. Communication server 40 may contain an RTIC board from IBM or any other similar communications board. The gateway or communications server 40 connects to the LAN 50. Typically the LAN 50 is an IBM Token Ring operating under standard Novell Netware network software utilizing TCP/IP. Connected to the LAN 50 is a network file server 60. In one of the preferred embodiments, the file Server 60 is typically a 386 or equivalent based platform, with disk and storage capabilities operating on a token ring network and LAN workplace IBM OS/2 Presentation Manager software with SQL Server PC Net-Library. The file server 60 may also contain various application software including third-party software and/or customized software.

Additionally, the system architecture 10 contains at least one client workstation 70 for the input and display of data. It should be readily understood that a plurality of client workstations 70 may also be used without departing from the true spirit of the present invention. The client workstation 70 is a 386 or equivalent based platform with or without disk and storage capabilities running on a Token Ring Network under the IBM OS/2 Presentation Manager operating system. This client workstation 70 is used by the travel provider end user to perform many of the routine accounting functions and client report generating functions, including data entry and reservation services. In one of the preferred embodiments of the present invention, it is within a client workstation 70 that the batch scheduling system and message communications processing takes place.

The client workstation 70 accounting and client report generating functions can be more readily understood with reference to FIGURE 1a. Interface 61, which in one of the preferred embodiments is the IBM OS/2 Presentation Manager or a similar or equivalent interface, provides sales entry functions 71 allowing the client a selection of invoicing programs and creation of invoices 73 using data input 72. The client workstation 70 provides cash functions 74 selected from interface 61 and consisting of functions 76 such as receipts, disbursements, adjustments, open item posting, and unpost paid items using data input 75. Client workstation 70 also provides, through interface 61, account receivables functions 77 consisting of functions 79 such as void, transfer, dispute and resolve, queries, as well as creation, modification, deletion and posting a beginning receivable using data input 78.

Referring to FIGURE 1b which shows other functions of client workstation 70 reached through interface 61 are customer statement functions 81, which using data input 82, provides functions 83 such as creation of a statement format, statement setup, statement remarks and specification, and processing, printing, and reprocessing of statements. Client workstation 70, through interface 61, also provides accounts payable functions 84, which using data input 85, provides for specific functions 86 such as creation, modification and voids, mailing address entries, distribution across accounts, and a payable status screen. Other functions of the client workstation 70 are hotel and car functions 87 which use data input 88 to provide functions 89 such as building, hotel and car properties, identifying key identifiers, and merging of properties.

Although client workstation 70 functions as herein described and detailed in FIGURES 1a and 1b which are illustrative of the preferred embodiments of the present invention, it must be clearly understood that various other configurations of functions could be utilized that embody the true spirit and scope of the present invention, as described herein.

Attached to the LAN 50 of FIGURE 1 is database server 80. In one of the preferred embodiments, the database server 80 is typically a RISC based platform in an UNIX or equivalent operating system in a Token Ring Network with TCP/IP or a 386-based or equivalent platform that has an IBM OS/2 Presentation Manager operating system on the Token Ring with TCP/IP. It is at the database server 80 that the data stream from the

CRS 20 or CRS's 30 is parsed, validated, verified, and otherwise manipulated before being accessible on LAN 50.

Typically, a print server 90 is attached to LAN 50, which in one of the preferred embodiments is a 386 based or equivalent platform, with disk capabilities running on the Token Ring Network under the IBM OS/2 5 Presentation Manager operating system. In addition, print server 90 may have port expansion cards allowing communication to multiple printers 100. Printers 100 are typically Hewlett Packard LaserJet or equivalent type devices capable of printing text and graphics from wordprocessing and reporting applications.

Although system architecture 10 described herein and depicted in FIGURE 1 is one of the preferred embodiments, it must clearly be understood that various other configurations, methods and system architectures 10 could be utilized as long as they have the appropriate memory and communication links as those described herein.

Importantly, system architect 10 of the present invention is designed to be highly scalable. It is designed 15 to be utilized in travel companies ranging from relatively small, i.e. less than 2000 ticket transactions per month, up to large global agencies having over 100,000 ticket transactions per month per database server. TABLE 1 contains a general description of examples of the system architecture configurations based on tickets and volumes.

TABLE 1

20

Volume of Tickets	Preferred Hardware Configuration
<2000	<p>1- Network File Server PC (Intel 486DX2 50mhz, 20 mb of memory, 400+ mb hard disk storage)</p> <p>10 or less PC workstations (Intel 486SX 25 mhz, 12 mb of memory, 100+ mb hard disk)</p> <p>1- UNIX-based database engine (Single 25mhz processor, 64 mb of memory, 1.0 gb hard disk storage)</p>
<5000	<p>1- Network File Server PC (Intel 486DX2 50mhz, 20 mb of memory, 400+ mb hard disk storage)</p> <p>10 or less PC workstations (Intel 486SX 25 mhz, 12 mb of memory, 100+ mb hard disk)</p> <p>1- UNIX-based database engine (Single 25mhz processor, 96 mb of memory, 1.5 gb hard disk storage)</p>
<6000	<p>2- Network File Server PC (Intel 486DX2 50mhz, 20 mb of memory, 400+ mb hard disk storage)</p> <p>20 or less PC workstations (Intel 486SX 25 mhz, 12 mb of memory, 100+ mb hard disk)</p> <p>1- UNIX-based database engine (Dual 33mhz processors, 96 mb of memory, 1.5 gb hard disk storage)</p>

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5	< 10,000 and users = < 20	1- Network File Server PC (Intel 486DX2 50mhz, 20 mb of memory, 400+ mb hard disk storage) 20 or less PC workstations (Intel 486SX 25 mhz, 12 mb of memory, 100+ mb hard disk) 1- UNIX-based database engine (Dual 33mhz processors, 128 mb of memory, 2.0 gb hard disk storage)
10	< 10,000 and user > 20	2 or less Network File Server PC (Intel 486DX2 50mhz, 20 mb of memory, 400+ mb hard disk storage) 50 or less PC workstations (Intel 486SX 25 mhz, 12 mb of memory, 100+ mb hard disk) 1- UNIX-based database engine (Dual 33mhz processors, 128 mb of memory, 3.5 gb hard disk storage)
15	< 30,000	2 or less Network File Server PC (Intel 486DX2 50mhz, 20 mb of memory, 400+ mb hard disk storage) 50 or less PC workstations (Intel 486SX 25 mhz, 12 mb of memory, 100+ mb hard disk) 1- UNIX-based database engine (Dual 33mhz processors, 384 mb of memory, 6.0 gb hard disk storage)
20	< 50,000	4 or less Network File Server PC (Intel 486DX2 50mhz, 20 mb of memory, 400+ mb hard disk storage) 100 or less PC workstations (Intel 486SX 25 mhz, 12 mb of memory, 100+ mb hard disk) 1- UNIX-based database engine (Quad 25mhz processors, 512 mb of memory, 15+ gb hard disk storage)
25	< 100,000	6 or less Network File Server PC (Intel 486DX2 50mhz, 20 mb of memory, 400+ mb hard disk storage) 250 or less PC workstations (Intel 486SX 25 mhz, 12 mb of memory, 100+ mb hard disk) 1- UNIX-based database engine (Eight 25mhz processors, 7686 mb of memory, 18+ gb hard disk storage)
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55 FIGURE 2 is a flow diagram of one embodiment of the architecture of the present invention. Figure 2 illustrates a plurality of the centralized reservation systems (CRS) 32, 34, 36 and 38 that maintain "real time" databases including present availability, fares, city pairs, bookings, destinations, city guides and other travel related information necessary in the travel industry for booking, purchasing, and ticketing passengers for air travel. Other items of travel included in the CRS 32, 34, 36 and 38 include, among other information, hotel

fares, car rental fares, cruise directories, and room availability.

Data from the CRS's 30 is sent via communication links 130, 132, 134 and 136 to database server 80 either directly or through a communications server 40 and LAN 50. At database server 80 the data stream is parsed, validated, and otherwise manipulated according to the message types 140, 142, 144 and 146. The data communication lines 130, 132, 134, 136 connect to the accounting and reporting system database 150 where the message is either validated and stored 152 or modified and rejected 154 as an invalid message.

Again, in one of the preferred embodiments, the accounting and reporting system database 150 typically resides in either a UNIX-based or equivalent platform, or a 386 or equivalent based platform, using an IBM OS/2 Presentation Manager operating system platform capable of interaction with LAN 50.

Also shown in Figure 2 is batch scheduling system 160 which can be more readily understood with reference to FIGURE 3 and the description below. The information in the accounting and reporting database system 150 is communicated through batch scheduling process 160 via communication links 162, 164, 166 and 168 to client workstation 70 where end user functions 170, 180, 190, 200, and 210 are performed. End user functions 170 include typical accounting processes 170 such as accounts receivable, accounts payable, general ledger, cash balances and other typical accounting processes. Utilizing batch scheduling system 160, other end user functions 170 include generating preprogrammed reports 180, generating customized reports 190, generating data hand-off files 200, and processing and customization of third-party functions 210, such as E-Mail, employee personnel records, etc.. .

Batch scheduling system 160 can be more readily understood with reference to FIGURE 3. FIGURE 3 is a flow diagram of batch scheduling system 160 of the present invention. The batch scheduling system 160 is controlled by the software that resides on database server 80 and network file server 60 of LAN 50 and communicates and transmits data back and forth between the accounting and reporting system database 150 and client workstation 70 utilized by the end user.

Batch scheduling system 160 provides means for generating a variety of customized reports automatically at end-user predetermined times and intervals. Batch scheduling system 160 allows each batch executable filename or program filename to be assigned a program name as further illustrated by the screen shown in FIGURE 4. Another feature of batch scheduling system 160 is the ability to edit batches 232 to add, modify, delete or copy jobs within a batch.

Additionally, batch scheduling system 160 gives the user the ability to define executable programs 234 that may be batch processed, i.e. to give the end user the ability to customize reports and decide what parameters should be used and when and where the batches should be processed. An example of this is illustrated in the screen of FIGURE 5.

Batch scheduling system 160 provides the end user with the ability to view current batch detail, batch status, and batch history 240 as needed. Feature 240 illustrated in the screen shown in FIGURE 6.

Batch scheduling system 160 gives the user the ability to assign available resources to resource groups 238 (used during the batch processing). This allows the end user to decide, if, when and how many of the resources within the end-user facility shall be used for customized report generation and when those resources are going to be occupied. Batch scheduling system 160 also has the ability to add resources 236 to those that are available for batch processing. This gives flexibility to the end-user to either increase or decrease the number of resources utilized in report generation and customization. Features 236 and 238 are also illustrated in the screen of FIGURES 7 and FIGURE 8, respectively.

Operation of the batch scheduling system 160 is illustrated at 250, 260, 270, 280 of FIGURE 3 with the start of the batch scheduler on either LAN 50 or a single platform attached to LAN 50. Batch scheduling system 160 may execute tasks 260 on the preassigned resources 238 which have been added to the list of resources 236 using the available processing power of LAN 50 to start the scheduled batch process 250. After a job is completed, batch scheduling system 160 then transmits the data along communication line 262 to database server 80. Batch job information is communicated along the line 264 from the accounting and reporting database 150 to the start batch scheduler 250. Two other functions 270 and 280 allow the batch scheduling system 160 to refuse or accept new jobs while the scheduler is running or to stop and start the batch scheduler as necessary. One embodiment of features 270 and 280 is illustrated in the screen of FIGURE 7.

Although the invention has been described and illustrated in detail it is clearly understood that the same is by way of illustration and example only. It is not to be taken by way of limitation. The scope of the present invention is to be limited only by the terms of the appending claims.

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Claims

1. An architecture for data management comprising:

a mass data storage means connected to a communications means; and
an end user configuration connected to the communications means having a plurality of processing functions, a plurality of requesting functions, and a plurality of report generating functions.

- 5 2. The architecture for data management recited in claim 1 wherein the mass data storage means is a central information repository.
- 10 3. The architecture for data management recited in claim 1 wherein the mass data storage means is a plurality of central information repositories.
- 15 4. The architecture for data management recited in claim 1 wherein the communications means is a communication server process.
- 20 5. The architecture for data management recited in claim 1 wherein the end user configuration is a local area network.
- 25 6. An architecture for data management comprising:
 - a central information repository for mass data storage connected to a client server platform for access to and manipulation of data;
 - a local area network as the foundation for the client server platform providing a plurality of functions; and
 - a database server platform connected to the local area network for processing data received from a central reservation system.
- 30 7. An architecture for scheduling batch tasks comprising:
 - an end user configuration for requesting and receiving the batch tasks;
 - a plurality of data processing resources connected to the end user configuration for processing data to generate reports requested by the end user;
 - a batch task scheduling function interfaced to the data processing resources for scheduling the preparation of reports;
 - a batch task distribution function interfaced to the data processing resources for partitioning the batch tasks the data processing resources; and
 - printing means connected to the end user configuration for printing the reports.
- 35 8. The architecture for scheduling batch task recited in claim 7 further comprising a central information repository for mass data storage connected to the end user configuration.
- 40 9. The architecture for scheduling batch task recited in claim 7 further comprising a plurality of central information repositories for mass data storage connected to the end user configuration.
- 45 10. The architecture for scheduling batch task recited in claim 7 further comprising a client server platform connected to a central reservation system for providing a communications link between the central reservations system and the end user configuration.
- 50 11. An architecture for scheduling batch tasks comprising:
 - a local area network connected to a client server platform having a plurality of processing resources;
 - the plurality of processing resources connected to a local area network;
 - a batch task scheduling function controllably interfaced to the processing resources for scheduling the generation of reports;
 - a batch task distribution function controllably interfaced to the processing resources for partitioning batch tasks among the data processing resources; and
 - printing means connected to the local area network for printing of reports.
- 55 12. A method of integrating a central reservation system with local processing functions comprising:
 - initiating a communications link with at least one central reservation system having a central mass data base to an end user configuration having processing resources;
 - requesting data from the central reservation system via the communications link;
 - using the processing resources to perform local processing functions using the data acquired from

the central reservation system;
receiving the requested data at the end user configuration;
using the end user configuration processing resources to automatically generate reports; and
printing reports from the processed data received from the central reservation system.

5 13. A method for executing batch tasks comprising the steps of:
ascertaining the number of resources available for processing the tasks, wherein the resources are
one or more platforms interfaced to a local area network;
ascertaining the number of tasks ready for execution;
10 14. A method for executing tasks in accordance with claim 13 further comprising the steps of:
allocating the tasks among the available resources;
initiating the execution of tasks;
executing the tasks; and
printing the results.

15 15. The method for executing tasks of claim 13 wherein the batch process execution can be interrupted at
any time by the end user.
20 16. The method for executing tasks of claim 13 wherein new processes can be accepted or denied anytime
during execution.

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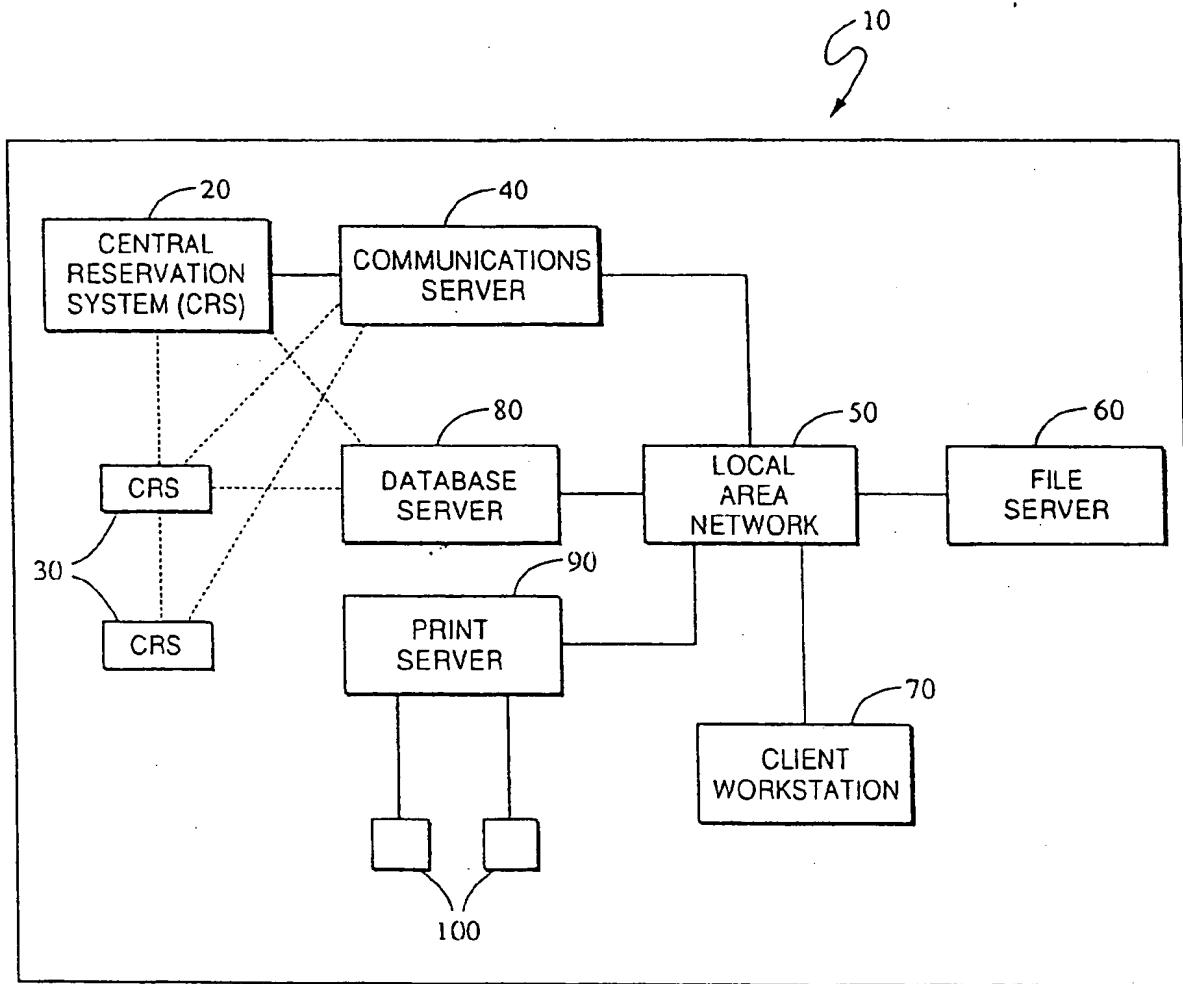


Fig. 1

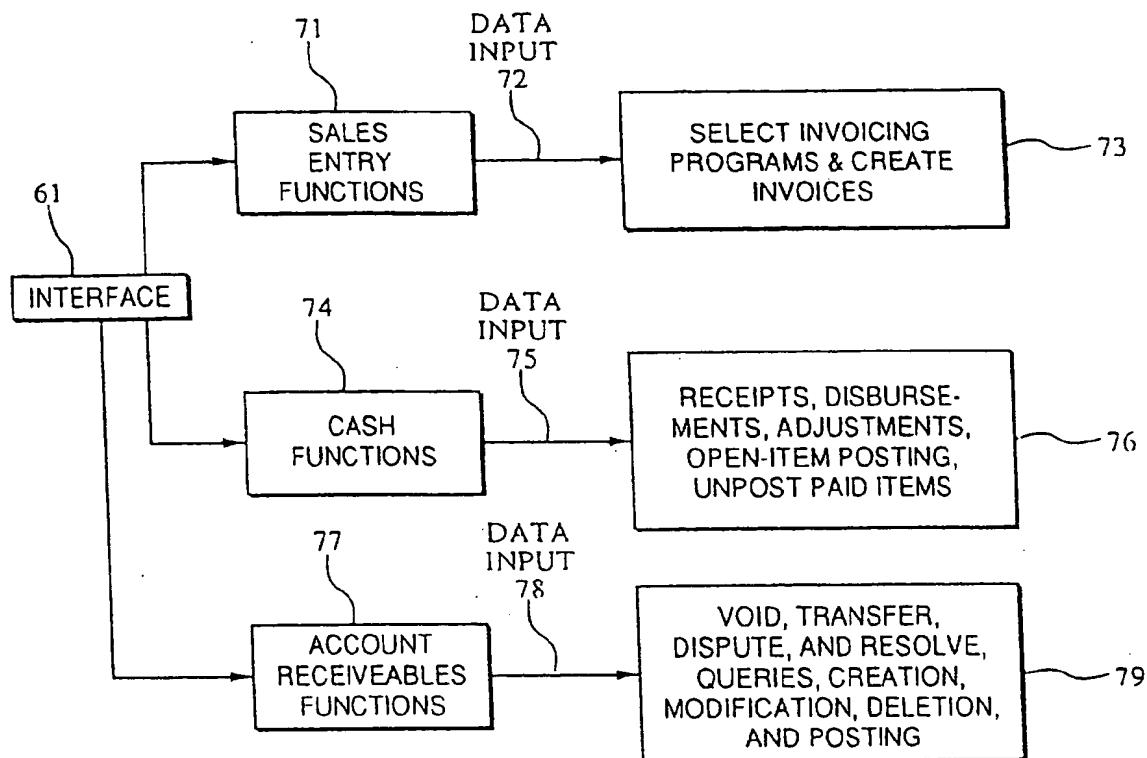


Fig. 1A

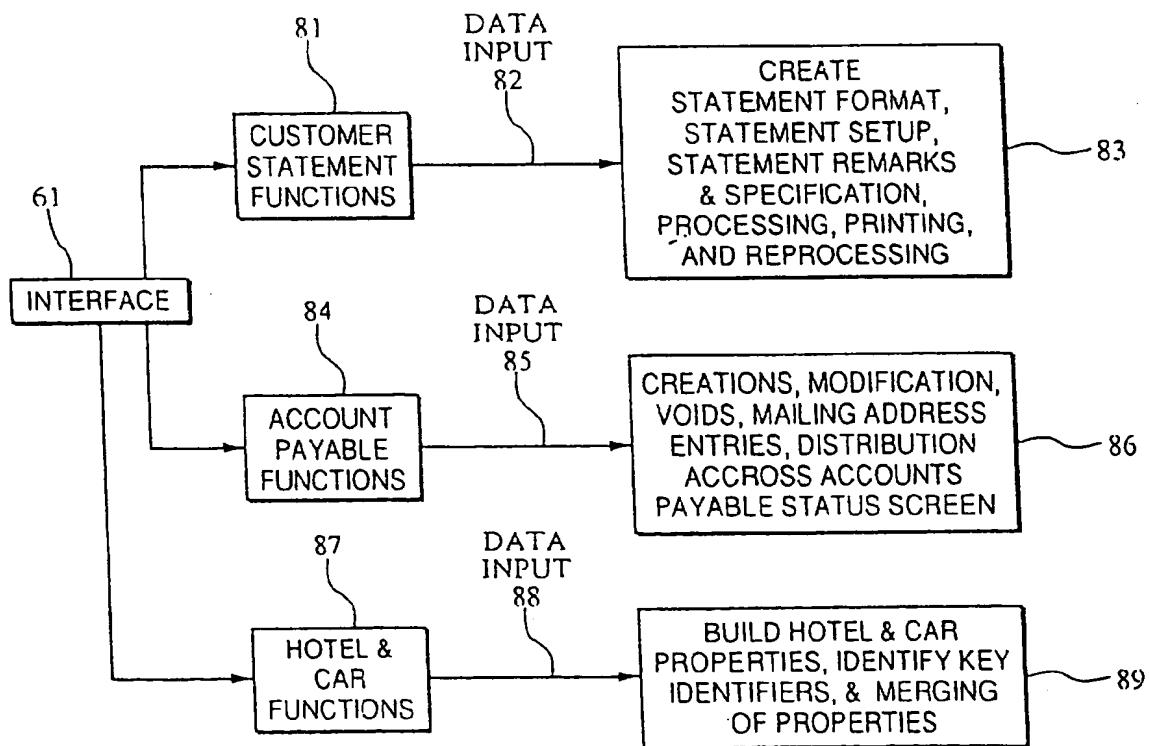


Fig. 1B

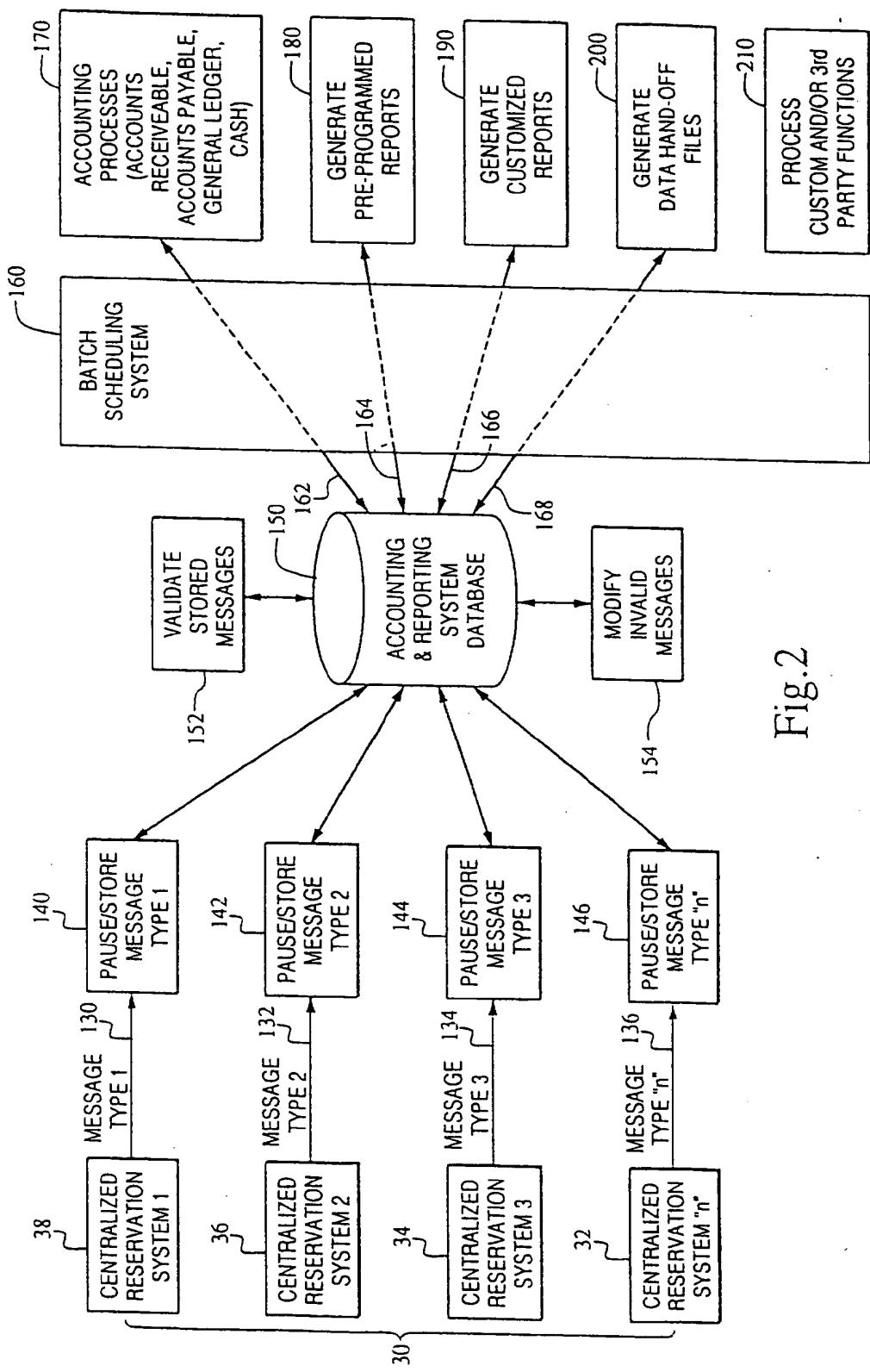


Fig.2

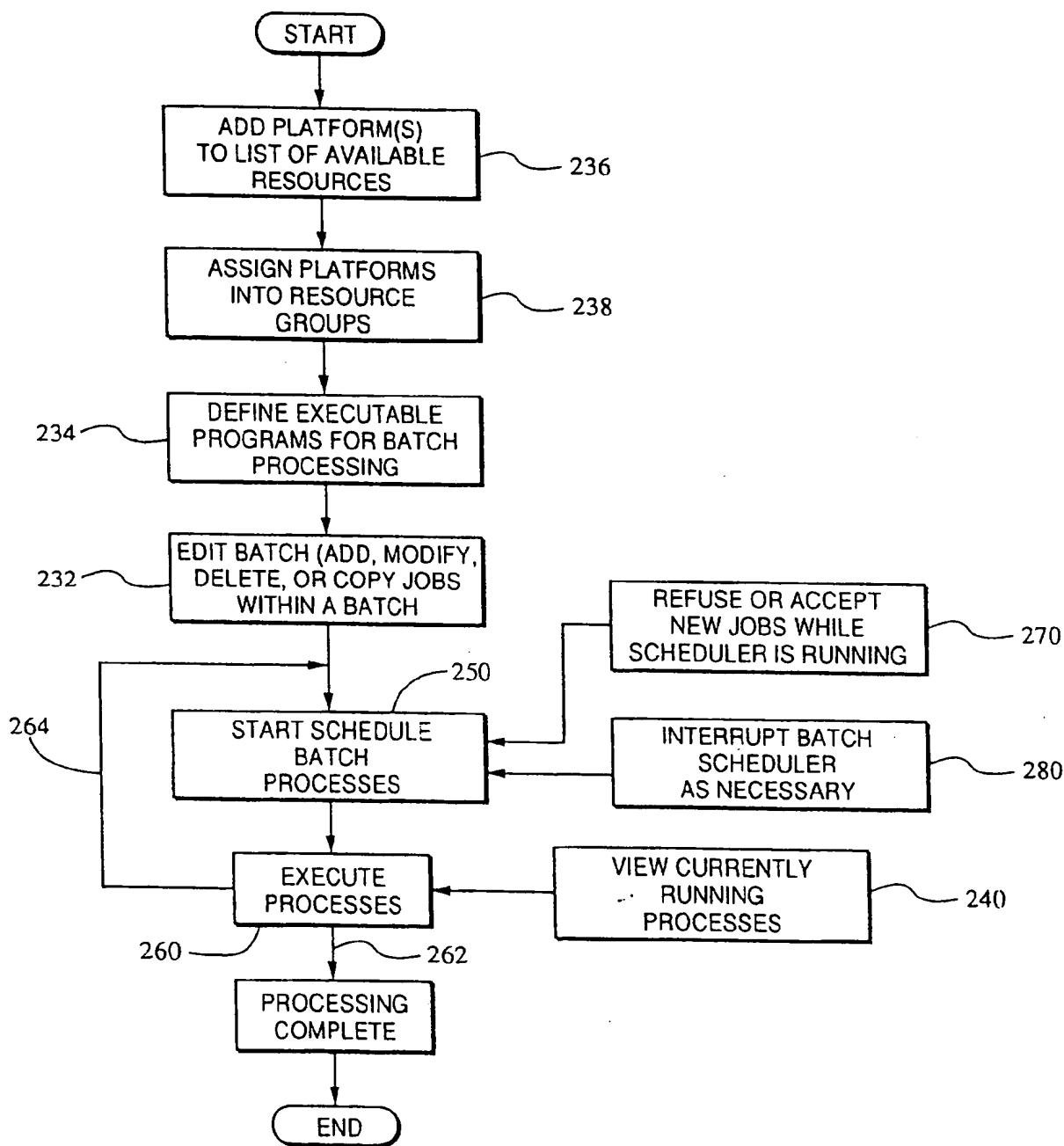


Fig.3

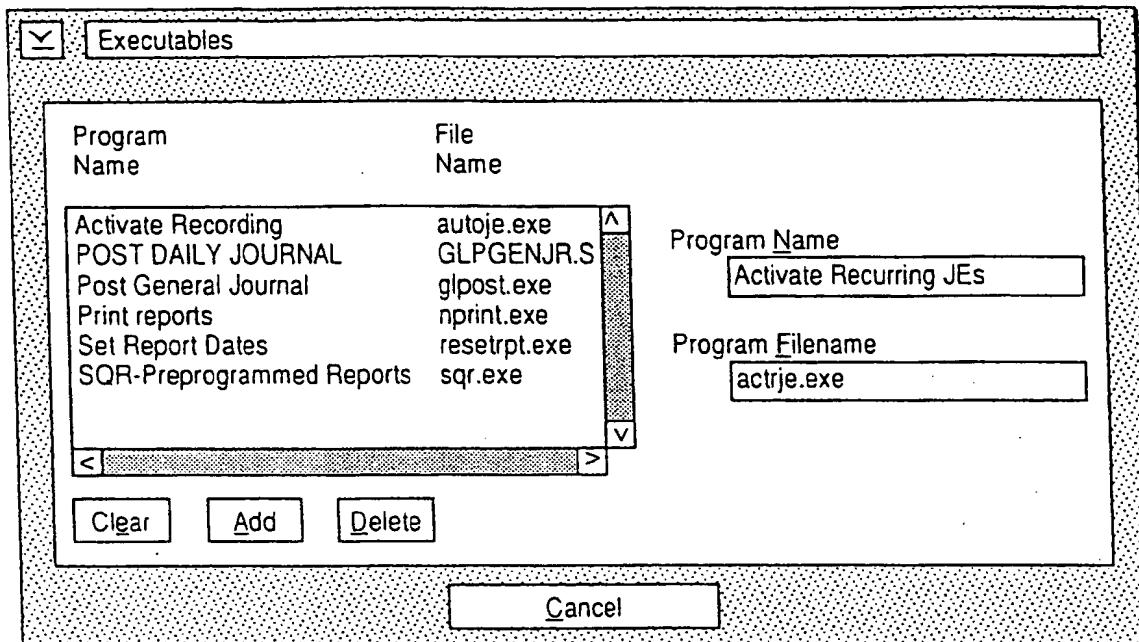


Fig.4

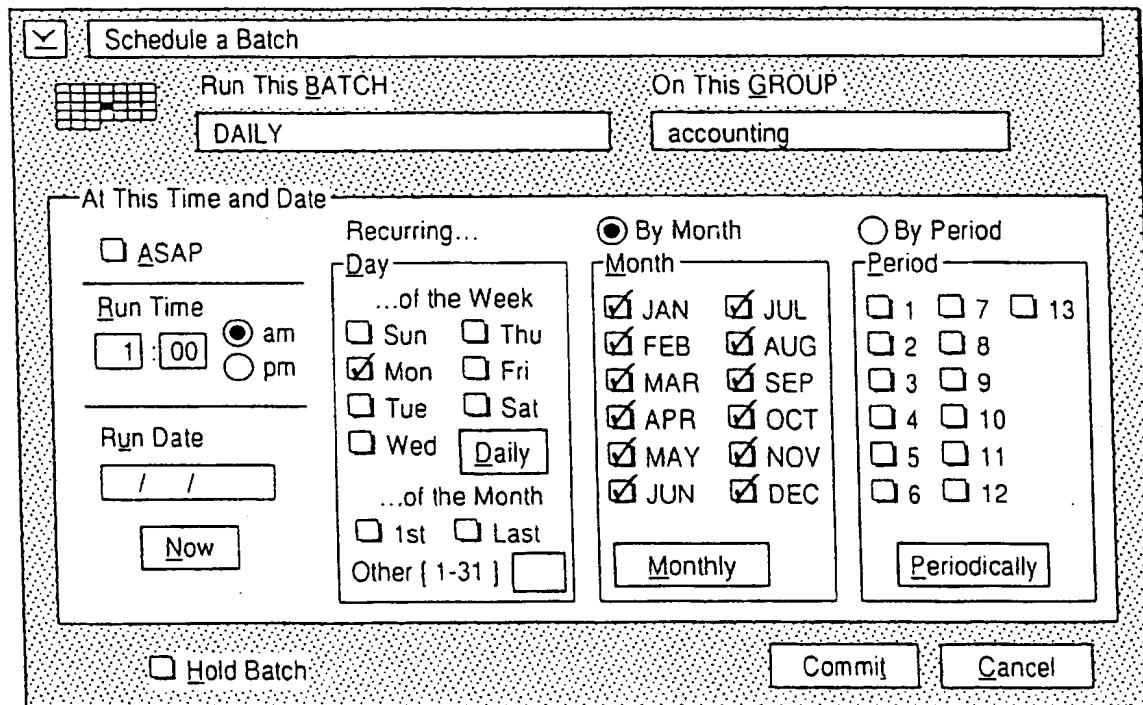


Fig.5

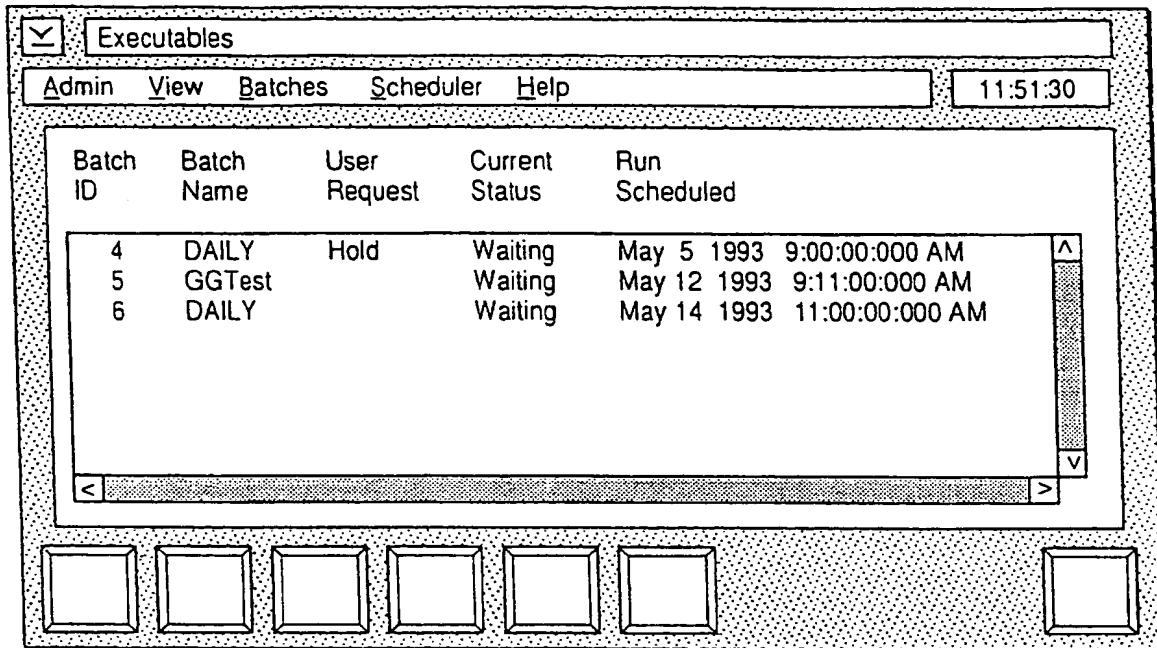


Fig. 6

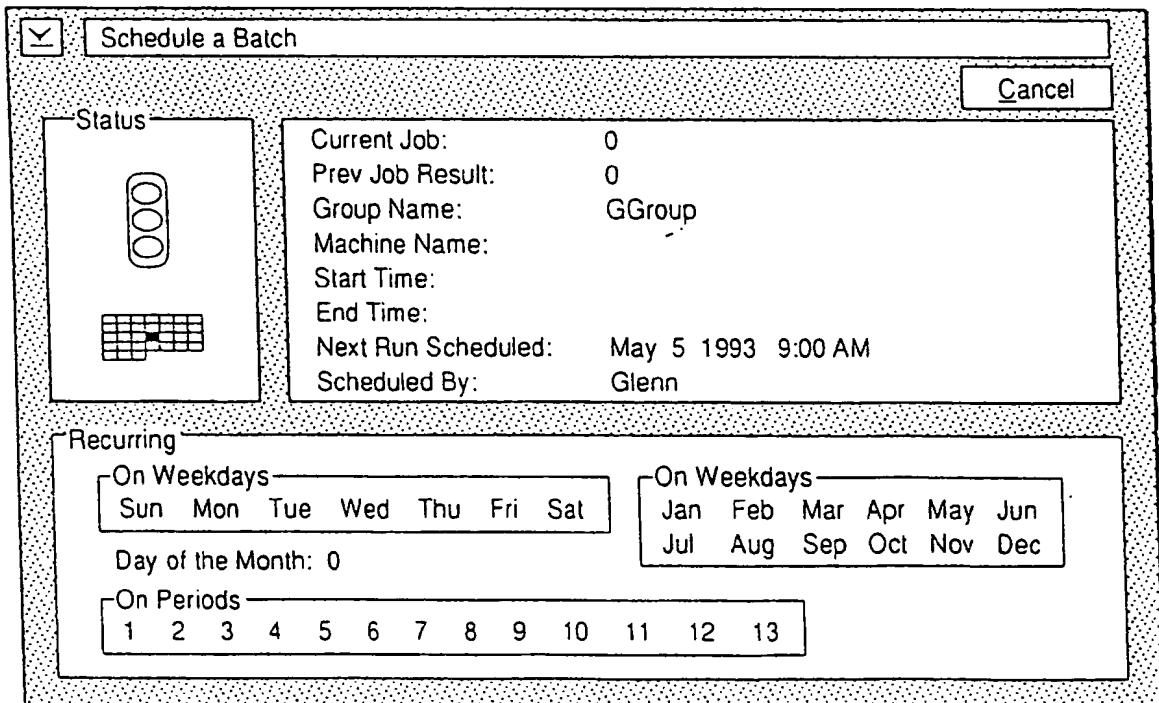


Fig. 7

Edit a

Batch ID	Batch Name	Edited By	Date Modified
DAILY GGTest	DAILY REPORTS Glenns test batch	(base) Glenn	02/01/93 20:55:47 05/12/93 09:11:26

< >

Batch Name: DAILY Batch Description: DAILY REPORTS

Fig.8

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(54) Data management method and architecture

(57) A data management method and architecture that enables users to integrate central reservation system communications with local accounting and reporting functions. More particularly, the present invention comprises a batch scheduling function that automatically

executes predetermined batch tasks and distributes the executable load efficiently among available processing resources. The invention provides significant improvements in environments which require access to mass data storage systems such as the central information repositories used in the travel industry.

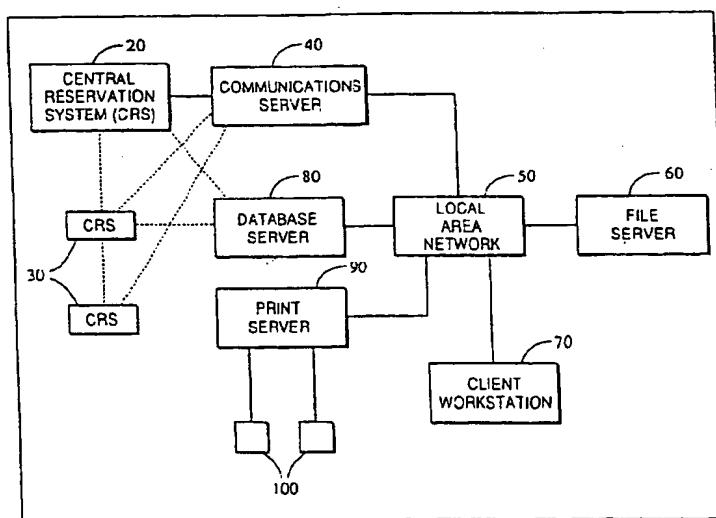


Fig.1



European Patent
Office

EUROPEAN SEARCH REPORT

Application Number
EP 94 30 9633

DOCUMENTS CONSIDERED TO BE RELEVANT									
Category	Citation of document with indication, where appropriate, of relevant passages	Relevant to claim	CLASSIFICATION OF THE APPLICATION (Int.Cl.)						
X	TRAVEL WEEKLY, vol. 45, no. 93, 23 October 1986, STAMFORD, CT, USA, XP002013019 N. GODWIN: "Agency dares to launch its own Air Res System" * the whole document *	1-16	G06F17/60 //G06F153:02						
X	EP-A-0 455 825 (JAPAN AIRLINES CO) 13 November 1991 * column 1, line 1 - column 5, line 54 * * abstract *	1-16							
X	WO-A-93 10502 (GARBACK BRENT J) 27 May 1993 * page 1, line 1 - page 7, line 12 * * abstract *	1-16							
X	GB-A-2 248 370 (UKEN) 1 April 1992 * abstract *	1-16							
X	WO-A-92 06439 (CARTS OF COLORADO INC) 16 April 1992 * abstract *	1-16	TECHNICAL FIELDS SEARCHED (Int.Cl.) G06F						
<p>The present search report has been drawn up for all claims</p> <table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <td style="width: 33%;">Place of search</td> <td style="width: 33%;">Date of completion of the search</td> <td style="width: 34%;">Examiner</td> </tr> <tr> <td>THE HAGUE</td> <td>10 September 1996</td> <td>Katerbau, R</td> </tr> </table> <p>CATEGORY OF CITED DOCUMENTS</p> <p>X : particularly relevant if taken alone Y : particularly relevant if combined with another document of the same category A : technological background O : non-written disclosure P : intermediate document</p> <p>T : theory or principle underlying the invention E : earlier patent document, but published on, or after the filing date D : document cited in the application L : document cited for other reasons G : member of the same patent family, corresponding document</p>				Place of search	Date of completion of the search	Examiner	THE HAGUE	10 September 1996	Katerbau, R
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